

Tech Day: SPD (Surge Protection Device) (On Request)

**Required*

Terms and Conditions

Enrolment Procedure is based on a first-come, first-served basis. We strongly encourage you to enrol 14 days in advance of the class start date. Minimum enrolment of 4 is required for a class to be conducted and will be cancelled no less than 1 week if the minimum enrolment is not achieved. Active Schneider Electric Account - Payment is due 30 days from date of invoice or as per SE account agreement. Cash Customer - Up-Front Payment is required before Training Services are executed. Proof of Payment to be submitted to Schneider Electric. Schneider Electric to Validate payment before training course commences. Upon receipt of payment, course confirmation and instructions will be forwarded giving details of time, location, and travel information. Invoicing will be done upon completion of the course.

Cancellation Policies

All Academy bookings carry a 50% cancellation liability upon receipt of a registration form and either a purchase order for account holders or proof of payment for non-account holders. Also, in the event of non-attendance, course fee will not be refunded. Cancellations not received in writing 5-days prior to the scheduled commencement date of course, will be invoiced in full. Substitutions may be made at any time prior to the course commencement at no additional charge provided the substitution has the pre-qualifications. Schneider Electric reserves the right to cancel or postpone a course, should insufficient bookings be received. You are advised not to make travel and an accommodation reservation until your booking has been confirmed. Schneider Electric will try to confirm your reservations as soon as possible to allow ample time to make travel and accommodation arrangements. If, for any reason, a course should be cancelled or postponed, Schneider Electric will not be responsible for refunding airfare, accommodation or any other travel costs incurred by clients.

Technology Days - at no charge, in case of cancellations later than two working days prior to training, we will charge a fee of R1,500 pp excluding VAT. For non-attendance, we will charge a fee of R3,000 pp excluding VAT.

A cancellation fee of 50% of the value of the training will be charged to an Alliance Partner who cancels their free training 2 working days before the course commences and 100% of the value of the training for non-attendance.

Schneider Electric may provide course notes and other training materials which are intended for the sole use of the individuals attending the courses. The materials provided should not be duplicated for the benefit of non-participants nor should any other documentation, samples or other materials be removed from Schneider Customer Training Center premises by participants without specific authorization in writing.

Liability

where Schneider Electric is shown to have failed to exercise reasonable care and such failure results in death or personal injury, the Company shall not be liable in any respect of any claims arising by reason of death, personal injury or loss of or damage to property arising from attendance at the Schneider Customer Training Center.